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a hotel organization is dispensable, it could be argued that very little would happen without the front office staff. These people are constantly in contact with guests, and may even be responsible for taking and handling bookings. Detail-oriented people are often required for this role, since they must meet the exact needs of the

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Hotel Operations Managers run hospitality establishments and make sure customer satisfaction levels are high. Typical tasks listed in resume samples for Hotel Operations Managers include recruiting and training staff, budgeting, developing marketing strategies, taking corrective actions, evaluating guest satisfaction, and

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maintaining inventories.

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