Everyone has a “schmuck” in their office—a difficult, disruptive person who upsets the workplace, confuses their co-workers, and causes concern. No one is safe from a schmuck. These are just a few of the more prominent types of difficult people at work. In The Schmuck in My Office, Dr. Jody Foster explains the entire spectrum of people we may think of as schmucks, how they can decrease productivity, destroy teams, and generally make everyone else unhappy. Along with nailing down the various types, she looks at personality traits and explains how dysfunctional interactions among coworkers can lead to workplace fiascos.

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